

## **Swayzee Telephone Company Inc.**

**Lifeline, Link Up, and Toll Limitations Service support** provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Telecommunications carriers, cannot charge a Lifeline customer federal USF fees on the local service portion of their telephone bill.

### ***What type of discount is available?***

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$9.25 per month in discounts.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

**Link up** reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

**Toll Limitation Service (TLS)** support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

### ***How do I know whether I am eligible?***

Lifeline Assistance is available to all residential customers who meet the following eligibility requirements

i. Customers must be participants in at least one of the following programs: Medicaid, Supplemental Nutritional Assistance Program (SNAP), Supplemental Security Income (SSI), federal public housing assistance or Section 8 (a Federal Housing Assistance Program administered by the Department of Urban Development), Veterans and Survivors Pension Benefits;

or ii. Annual Household Gross Income as defined in 47 C.F.R. 54.400(f) is at or below 135% of the Federal Poverty Guidelines.

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)